

KidsCan GlowRun 2026 – Participation Agreement

Promoter:

KidsCan Charitable Trust
7 Beatrice Tinsley Crescent, Rosedale, Auckland 0632
Phone: 09 478 1525
Email: glowrun@kidscan.org.nz

By registering yourself, or registering on behalf of a child or dependent, for KidsCan GlowRun 2026 (“Event”), you agree to the following terms:

1. Event Rules & Conduct

KidsCan GlowRun is about coming together for a bright purpose — safely, respectfully and with plenty of glow.

By participating, you agree to:

- Follow all KidsCan GlowRun 2026 [Event Rules](#).
- Comply with Eden Park’s Conditions of Entry and all venue requirements.
- Follow instructions from KidsCan Charitable Trust (the Event Organisers), staff, volunteers, Eden Park personnel and security.
- Stay out of restricted areas, including the Eden Park pitch. Unauthorised access may result in removal from the venue.
- If you have purchased a spectator ticket, you are not permitted to enter the GlowRun course however you have full access to the GlowRun Village. Spectators are welcome to cheer participants on from designated areas and must remain aware of runners and walkers on the course at all times.
- Act respectfully toward other participants, staff and volunteers at all times.
- Comply with KidsCan GlowRun Refund Policy and the KidsCan GlowRun 2026 – Prize Draw & Giveaway Terms & Conditions.

The Promoter may, without refund, reasonably refuse admission or eject any person from the venue for safety, security or non-compliance with these terms or Eden Park’s Conditions of Entry.

All decisions made by the Promoter regarding the Event are final.

2. Participation & Safety

KidsCan GlowRun is a relaxed, family-friendly fun run or walk. Participation involves movement around Eden Park, including stairs and varying surfaces such as cement, turf and tarmac.

While safety measures are in place, risks cannot be completely eliminated. By taking part, you warrant that:

- You (and any child you register) are participating voluntarily and at your (or their) own risk.
- You (and any child you register) are medically and physically able to participate.
- You will take reasonable care for your own safety and the safety of others.

You consent to receiving medical treatment if required during or after the Event.

If you have specific accessibility or medical concerns, please contact the team at glowrun@kidscan.org.nz prior to the Event.

3. Personal Belongings & Bag Check

A bag check and pushchair/ stroller check-in service will be available at GlowRun HQ for your convenience.

Items left here are stored at your own risk. While reasonable care will be taken, the Promoter is not responsible for loss, theft or damage to personal belongings.

Participants are responsible for their belongings at all times — including before, during and after the Event, and while on the course.

We recommend leaving valuables at home where possible.

4. Event Changes & Weather

The Event will proceed in rain or shine unless conditions are deemed unsafe by the Promoter. If changes or cancellation are necessary, participants will be notified as soon as reasonably practicable.

The Promoter may cancel, postpone or make changes to the Event (including timing, format or course route) if required for operational or safety reasons, including if required by Eden Park or government-imposed restrictions or any other circumstances beyond our reasonable control.

The Promoter will not be responsible for any additional costs you may incur as a result of cancellation, postponement or changes to the Event (including travel or accommodation expenses).

5. Tickets, Transfers, Refunds & Merchandise

Tickets

All ticket purchases are subject to the [KidsCan GlowRun Refund Policy](#).

Tickets are non-refundable except where required under New Zealand consumer law.

Registrations may be transferred to another participant via your online Race Roster account. A \$5 admin and 5.5% transaction fee applies.

For assistance, please contact the team at glowrun@kidscan.org.nz.

Merchandise

All t-shirts and hoodies purchased online prior to the Event must be collected at the Event during check-in. Merchandise will not be posted or sent before or after the Event unless otherwise stated.

Limited merchandise may be available to purchase at the Event, subject to available stock.

All t-shirt and hoodie purchases are non-refundable.

If you have pre-purchased a t-shirt or hoodie and require a different size, we will try our best to assist with an exchange on event day, subject to availability. Size exchanges are not guaranteed.

Goodie Bags

All Goodie Bags purchased online prior to the Event must be collected at the Event during check-in. Merchandise will not be posted or sent before or after the Event unless otherwise stated.

Goodie Bags and individual items contained within them are non-refundable and cannot be exchanged.

Goodie Bags and individual items contained within them must not be resold or on-sold.

All merchandise and Goodie Bags are subject to availability and may vary from promotional images.

6. Fundraising & Competitions

If participating in fundraising, you agree to comply with any fundraising guidelines provided by the Promoter.

Where competitions, giveaways or prize draws are offered by the Promoter or Event Partners, separate terms & conditions may apply.

7. Third-Party Vendors & Sponsor Activations

The Event includes third-party vendors, food trucks, sponsors and activation partners.

Products, services, competitions, samples or experiences provided by third parties are supplied directly by those parties.

To the extent permitted by law, the Promoter is not responsible for the acts, omissions, products or services of any third-party.

Participants engage with third-parties at their own discretion and risk.

Participants are responsible for checking ingredient information and suitability before consuming any food or beverage provided by third parties.

Some sponsor activations may have additional terms and conditions displayed at the activation site.

8. Photography & Media

KidsCan GlowRun is a public event and may be photographed or filmed.

By attending, you agree that:

- your name, image, voice or likeness may appear in event photography, video or broadcast coverage; and
- the Promoter and Event Partners may use this content for any promotional, marketing, reporting or future event purposes, and across various media platforms.
- Eden Park (the event venue) may also photograph or film the event, and, subject to any participant's expressed refusal, you grant Eden Park a non-exclusive licence to use still or moving images captured at the event for non-commercial and promotional purposes on a worldwide, perpetual basis.
- your registration email address will be shared with Photos4Sale Ltd, the event's third-party photographer, solely for the purpose of emailing you a link to view and purchase event images after the event.

If you have concerns about any content filmed or photographed at the event, please contact the team at glowrun@kidscan.org.nz prior to the Event.

9. Communications & Privacy

By registering, you agree that the Promoter may contact you with important event-related information using the details you provide.

Marketing communications will comply with the Unsolicited Electronic Messages Act 2007 and the Privacy Act 2020.

Participant information will not be shared with Event Partners without your consent, unless permitted by law.

You may unsubscribe from marketing communications at any time.

For more information, please refer to our [Privacy Policy](#).

10. Liability and Indemnity

To the extent permitted by New Zealand law, the Promoter, Event Organisers, Eden Park venue operators, Sponsors, contractors and partners are not liable for:

- Personal injury
- Loss or damage to property
- Indirect or consequential loss

arising from participation in the Event.

The Promoter is not liable for any loss or injury arising from any third-party activities, including those set out in clause 7 (Third-Party Vendors & Sponsor Activations).

The Promoter's total aggregate liability to you arising out of or in connection with the Event or these terms will not exceed the price you paid for your ticket.

Nothing in these terms limits any rights you have under New Zealand consumer law.

You indemnify the Promoter from and against all losses, liabilities, damages, costs and expenses (including reasonable legal costs) arising from your breach of these terms, your breach of venue rules or applicable laws, or your acts or omissions in connection with the Event.

11. Parent / Guardian Consent

If registering a participant under 18 years of age:

- You confirm you are the parent or legal guardian, or have authority to provide consent.
- You agree to these terms on their behalf.
- You accept responsibility for supervising them in accordance with the KidsCan GlowRun 2026 [Event Rules](#).
- You accept full responsibility for any acts or omissions of the child you are responsible for, including when they are outside the course.

Participants aged 12 and under completing the course must be accompanied by a paying adult. Participants aged 13 and over may complete the course independently but must be supervised by a responsible adult when not on the course.

12. Promo Codes

Promo codes:

- Must be applied at the time of purchase.
- Cannot be applied retrospectively.
- Cannot be exchanged for cash.
- May be subject to expiry dates and specific conditions.

13. IP

You must not use the KidsCan, GlowRun or any related names, logos, trademarks or event content for any commercial purpose (including advertising, sponsorships, promotions, merchandise, or fundraisers not run by KidsCan) without our prior written consent.

14. General Terms

These terms are governed by the laws of New Zealand, and the parties submit to the non-exclusive jurisdiction of the New Zealand courts.

We may update these terms by posting an updated version on the Event website and, where reasonably practicable, by providing notice to registered participants.

If any provision is found to be invalid, the remaining provisions will continue in full force and effect.

Nothing in these terms limits any rights you may have under New Zealand consumer law.

15. Agreement

By completing registration, you confirm that you have read, understood and agree to these terms.

If you have any questions about these terms, please contact the team at glowrun@kidscan.org.nz.